



DAVID AMES
Purchasing Agent

COLUMBIA COUNTY
DEPARTMENT OF CENTRAL SERVICES

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Central Printing
518-828-4302

Central Garage
518-828-8954

August 2, 2001

To Whom it May Concern,

PhoneReview performed an audit of the telecommunications billing for the County of Columbia in both 1995 and 2001. On both occasions we were able to obtain sizable refunds on past due discrepancies and reduce our future billing through the removal of these discrepancies.

We chose PhoneReview for their vast experience in the municipal field and I would have no hesitation in recommending their services.

We found PhoneReview to perform in a professional manner and be very responsive in both updating us on account progress and following up to make sure accounts were properly credited.

Sincerely,